Allcargo Terminals Limited

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Information & Cybersecurity Policy

Commitment to Information Security

The management of Allcargo Terminals ("ATL") is fully committed to appropriately protecting its information and that of its customers, partners, and employees.

As Allcargo Terminals Limited specializes in managing end-to-end project logistics, from planning to movement of project cargo, out of gauge / over dimensional cargo, over-weight consignments on turnkey and door-to-door basis, route surveys and multimodal/location transportation, we implement Information and Cyber Security measures to protect our businesses around the globe. In doing so, we strive to prevent disruption of business operations and related damage as well as to comply with relevant laws and legislation.

We have clearly defined security policies and standards that protect information and information assets utilized in attaining business goals. Securing and protecting information supports Allcargo Terminals Limited's goal of being service provider, Employer, and Investment of Choice. This enables ATL to meet our customers' expectations and maintain our investors' trust, promoting growth in both existing and new markets, and to keep our employees' information private and secure.

Scope

The management of ATL ensures that Information Security is promoted, implemented and managed consistently by establishing a dedicated Information Security organization, who defines standards and supporting processes, which are instantiated and implemented throughout Allcargo group. Information Security at Allcargo Group aims to protect all assets belonging to Allcargo Group from Information and cyber security related threats. This includes, but is not limited to, customer data, financial data, and employee data, applications, storage and computing devices, networks, and physical assets. The Policy is applicable to all employees, contract workers, contractors, vendors, suppliers and Members of the Board (hereby collectively referred to as "employees") across all subsidiaries and joint ventures of ATL.

Within Allcargo Terminals Limited, Information Security objectives are:

- To ensure and provide adequate Information Security guidelines for implementing controls and processes necessary to safeguard and protect ATL's data;
- Ensure that employees understand their roles and responsibilities regarding information security and data protection;
- Reduce number of adverse incidents, proactive response to any contingency & recovery of identified critical activities within agreed timeframe;
- Adherence to legal, statutory, contractual and regulatory requirements.

Information Security Framework

The policy complacent requirements of customers, document continual improvement of the security posture to protect the information of interested parties and motivate employees to fulfill the purpose of the policy. Through this, ATL ensures strengthening their existing bonds with its business partners, employees, management, and customers. ATL communicates the current information security management system, the information security policies and procedures to its employees, management and relevant interested parties.

Key Information Security controls

Threat and Vulnerability management

- We are committed to maintain organization and its systems confidentiality, integrity and availability to maintain the trust and confidence of our customers. Therefore, the security of our online platforms and applications is of great importance to us.
- We have a robust threat and vulnerability management program implemented across the organization which focuses on identifying vulnerabilities within Operating systems, applications, and IT assets. We have internal & external scans performed at periodic intervals. We have documented process for vulnerability closures as part of our vulnerability management program.

Data Security

- ATL responsibly manages stakeholders data that includes its customers. ATL is reliant on data as a key enabler in digitally integrated offerings. We ethically manage, protect, and control the storage data to avoid any abuse and privacy breach. We have ensured to continually safeguard our position from legal, business and reputational risks.
- In Allcargo Terminals Limited, we collect and process data only which is necessary for the business purpose. Data is handled in a transparent manner with due respect for the choices and fundamental interests of our customers, business partners, and employees. Through cross functionally anchored governance, we ensure technologies and data are used to innovate and further optimize our services, sustainability initiatives and operations, while being compliant to regulations and adhering to high ethical standards

Physical and Environmental Security

- In ATL critical or sensitive information processing facilities are housed in secure areas, protected by defined security perimeters, with appropriate security barriers and entry controls. They are physically protected from unauthorized access, damage and interference. The protection provided is commensurate with the identified risks. The premises entry exits points and especially the critical areas are monitored by CCTV cameras.

Information Security Incident and Cyber crisis management

- Our security Operations center operates 24/7 using a follow-the-sun model to continuously monitor our networks and provide rapid incident response. Controls are implemented for quick, effective, consistent, and orderly management of information security incidents including communication on security events and weaknesses. We have ensured information security events are handled through formal analysis, reporting, and escalation procedure. ATL mandatorily reports cyber incidents/data breaches to its management and relevant interested parties.

Business Continuity

- Allcargo Terminals Limited provides structured and robust strategy that ensures business recovery, personal safety, and adherence to regulatory and client requirements. We have defined & developed the objectives of this Policy test and maintain structured and coherent arrangements for enabling ATL to identify, communicate and respond to incidents in an effective and appropriate manner to minimize and eliminate the impact.

Privacy & Compliance

- In Allcargo Terminals Limited, privacy and protection of personally identifiable information are confirmed as required in relevant legislation and regulations where applicable. ATL has implemented appropriate technical and process control measures to protect personally identifiable information as identified in the risk assessment. The controls address mechanism for ensuring that information is obtained and processed fairly, lawfully and properly. It also ensures information is accurate, complete and up-to-date, adequate and relevant. Personal records are maintained & stored securely. ATL has ensured appropriate weeding & deletion of information controls are in place. ATL communicates and notifies its employees and relevant interested parties in case there is a change in policy.

Version	Effective Date	Description of changes
Version 1.0	5th July 2023	Adoption of policy by the Board of Directors on 5th July 2023